



5786 Route 380 \* Sinclairville, N.Y. 14782 \* 716-962-1020

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## Addressing concerns:

We have recently been made aware of increased complaints about how we handle trash and recycling in the village of Lakewood. At Beichner Waste Services, we prioritize sustainability and environmental responsibility. Our employees work tirelessly in interesting conditions to remove the trash and recycle each and every week. We collect each week with the aim of conserving natural resources, ensuring your residents recycling gets to where it must go. We utilize SPLIT-BODY refuse trucks and separate dedicated trucks depending on the week and the current weeks' waste/recycling ratio. A SPLIT-BODY truck has compartments inside, separating recyclable materials from trash. Other days we may send multiple trucks to each street. This all depends on our headcount and truck count. Sometimes garbage trucks will breakdown, that's when we call in more workers/equipment if available. Due to the nature of separate recycling, every week is different, in amount and logistics. Rest assured, we are committed to a positive contribution to your community and recycling for the health of our planet. We work rain or shine, cold and hot, tired, and sore, even during the Pandemic. We are happy you've chosen a local company and can get real answers to your concerns.

I will now go over the basics of recycling in the village of Lakewood, which might address some of your complaints. Schedules can be found at the Village Hall.

The 1<sup>st</sup> and 3<sup>rd</sup> Tuesdays of every month are cardboard/paper recycling weeks. Cardboard/paper must be in containers, not bags. Cardboard/paper must be free of grease/oil/food or it is considered contaminated (i.e. Pizza Boxes). Cardboard boxes must be broken down and free of staples. Occasionally, the boxes aren't broken down or are not small enough to fit in the recycling portion of our trucks, so please be mindful of the size (i.e. Furniture Boxes). At the end of the day your cardboard and paper are brought to our shop in Sinclairville. Here, it is emptied into roll-offs destined for a bailer in Erie, PA. From there it's out of our hands but is sold to wherever the market demands for such a product are highest.

The 2<sup>nd</sup> Tuesday of every month begins plastic week in the village of Lakewood. Plastic should be loose in separate containers. Plastic numbers 1-5 are acceptable. Plastics must be cleaned, capless, with rings and labels removed. Your plastic goes to Chautauqua Counties' Transfer Stations. I will leave a link with their rules here:

- (<https://chqgov.com/landfill/recycling#:~:text=Plastics,caps%2C%20rings%2C%20and%20labels.>)-

The 4<sup>th</sup> Tuesday of every month begins metal recycling week in the village of Lakewood. Metal should be loose and in separate containers.

Beichner Waste Service hopes to continue serving your municipality to achieve our shared goals of waste reduction and conservation. Thank you all for your concerns. We appreciate your dedication to sustainable practices.